Overview

The following items are recommendations reported by the inspection team following the Southwark Joint Area Review in spring 2008. These are key areas for development and will be reviewed through the Business Planning process and reported to Performance Surgery (PS) by CSMT at key dates. Actions and outcomes are immediate or within 6 months.

The report also identified a number of 'Important Weaknesses' which are listed in the attached table. These should be reviewed by Senior and Service managers to be incorporated into the Business Planning process as deemed appropriate by CSMT lead and monitored through DMT performance processes.) Note – there are also text comments about performance/service improvement through the report – managers will need to identify and ensure that these will be addresses as appropriate.

| ref | Hierarchy | Recommendation | Actions | Outcomes and Impact Criteria | Delivery Date | CSMT Lead | Lead Officers | Review date PS | Status |
|-----|------------------|--|--|--|------------------|--------------|------------------|----------------|--------|
| IA1 | Immediate action | 'Ensure that an appropriate way is found for the successful dissemination of the findings of this report to children and young people in the area' | Consult with a sample of young people on how best to disseminate the findings of this report to other children and young people. Develop an accessible summary of the JAR report suitable for children and young people and place on appropriate websites including "Whatever", Council and PCT sites. Summary to include a link to the full document for those who wish to read it, and a feedback mechanism. Disseminate to children and young people by circulating paper copies of the summary to a range of outlets including schools, youth clubs, Speakerbox. Disseminate the findings of the JAR report through Southwark Life and local press and other appropriate medium targeting younger readers as well as other stakeholder, including a well signposted weblink to the child and young person | Views of young people received and influence final communications strategy. Summary produced and placed on websites. Website hits and amount of feedback received to be reviewed. Copies circulated and feedback received. Inclusion of small scale reach measure in a relevant survey, | March 09 | KC | EA/FR | | |

| | | | friendly summary and the full report. | testing level of awareness. | | | | | |
|-----|------------------|--|---|---|----------------------------|--------------|------------------|----------------|---|
| ref | Hierarchy | Recommendation | Actions | Outcomes and Impact Criteria | Delivery Date | CSMT Lead | Lead Officers | Review date PS | Status |
| IA1 | Immediate action | CONTINUED | Ensure that the dissemination of the JAR findings to adult stakeholders includes advice about how to discuss the findings with children. Incorporate key messages from the JAR into future consultation with children and young people, for example in developing future Children and Young People Plans that address JAR findings. | Website hits and amount of feedback | | | | | |
| IA2 | Immediate action | 'Ensure staff and commissioned services have safe recruitment practices across all agencies' | Multi agency audit to ensure compliance with safe recruitment practice across all agencies. Findings to be reported to SSCB. Compliance with best recruitment practice to be subject to audit to be reported to SSCB. Additional recruitment system controls, including: - In high risk areas all recruitment undertaken and monitor led by HR. - Twice yearly sample audits to be undertaken to ensure compliance. Target additional recruitment training at areas identified as requiring further support. | Evidence of annual audit from each agency no breaches in safe recruitment | Jan. 09 April 09. | RP | MW/GW/CD | | Commenced with immediate recommendation addressed |

| ref | Hierarchy | Recommendation | Actions | Outcomes and Impact Criteria | Delivery Date | CSMT Lead | Lead Officers | Review date PS | Status |
|-----|---|--|---|--|------------------|--------------|------------------|----------------|--------|
| IA3 | Immediate action | 'Improve integrated working across Looked After Children | Relationship with CLA services to be strengthened by identifying lead officers in each service and strengthening joint working protocol New joint working arrangements put | audit supports evidence of joint working Integrated | Dec.08 | RP RP | RP CS/CD | | Done |
| | | Services and the Youth Offending Team' | in place between YOT and other social care provision. Regular meetings to take place between managers in both services to improve joint work for those at risk of offending | approach to service delivery around young offenders and those at risk of offending, delivered through IYSS/ TYS and evidenced by positive feedback /findings from stakeholders and audit | | | | | |
| MA1 | Action over Action over next 6 months | 'Undertake a robust analysis of the reasons for the recent decline in the long-term stability of placements for looked after children and take appropriate action' | Examine the cohort of children with placement moves in breach of target on a case by case basis to identify any underlying themes and opportunities for further preventing placement breakdown. | Improvement in the indicator on long term stability, aiming for top quartile performance. (Achieved 2007/08) | Jul.08 | RP | CS | | Done |

| ref | Hierarchy | Recommendation | Actions | Outcomes and Impact Criteria | Delivery Date | CSMT Lead | Lead Officers | Review date PS | Status |
|-----|---------------------------------|---|--|---|----------------------------|--------------|------------------|----------------|---|
| MA2 | Action over next 6 months | 'Develop a systematic approach to evaluating initiatives, and particularly | Develop an evaluation toolkit including: What Southwark expects; Standards and principles; Guidance, training and examples; VFM framework. | Toolkit developed and positive feedback from managers. | June 09 Feb 09 | KC/AW | GS &CR | | In progress Done/ |
| | | their value for money' | Develop the model and guidance linked to new emerging Business Planning and commissioning process – making evaluation an | agreed VFM indicators by 2009/10 | & June 09. | | | | Ongoing development |
| | | | integral part. Develop a fully integrated CS Performance team to support and challenge managers in the use of the | Team in place and satisfactory feedback from managers | March 09 | | GS | | In progress, and linking to council wide developments. |
| | | | evaluation toolkit. Officers linked to leads for priorities, AD's and service managers – ensuring systematic use of the standards across the system. | Toolkit and standards implemented and managers reporting on impact | April 09 and ongoing | | GS | | |
| | | | Develop a program of implementation including a working group and pilot, training, finding an external partner to challenge and validate process. | regularly. Making wise investment decisions based on evidence of activity outcomes | June 09. | | GS | | |
| | | | | Better performance across the service. | | | | | |

Issues Identified as Important Weaknesses

| Outcome Area/ Issue | CSMT lead | Manager(s) responsible |
|--|----------------------------|--|
| Safeguarding | | |
| The auditing of safeguarding practices across partners is not sufficiently | Rory Patterson | Malcolm Ward |
| robust | - | |
| Implementation of safe recruitment processes, particularly within the YOT | Rory Patterson | Malcolm Ward/Chris Domoney |
| LAC | | |
| The long term stability of placements for looked after children. | Rory Patterson | Chris Saunders |
| No written commissioning strategy | Rory Patterson | Chris Saunders |
| An underdeveloped partnership with YOT | Rory Patterson | Chris Saunders/ Chris Domoney |
| Evaluation of initiatives is not well coordinated | Rory Patterson | Chris Saunders |
| LDD | | |
| The monitoring framework for improving provision and attainment for children | Rory Patterson/Pauline | Jummi Dawodu/Yvonne Ely |
| and young people with learning difficulties and/or disabilities is not yet fully | Armour | |
| established | | |
| The ASD and communication strategy has yet to be implemented | Pauline Armour | Yvonne Ely |
| Support and challenge to schools in raising attainment | | |
| Attainment at all stages is below national figures although broadly in line with | Terry Parkin | Pauline France/Maggie Donnollon/Mike Duffy |
| those of comparable councils | | |
| Recent decline in attainment at Foundation Stage and Key Stage 1 | Mike Smith/Pauline Armour | Pauline France/Maggie Donnollan |
| Initiatives to support curriculum and staff development are not yet sufficiently | Terry Parkin | |
| strategic or coherent. | | |
| Interagency cooperation – Youth Crime and antisocial | | |
| behaviour | | |
| Recent increase in first-time young offenders | Rory Patterson | Chris Dommoney |
| Fear of crime and anti-social behaviour amongst young people | Rory Patterson | Clare Smith, Johnathan Toy, Victor Olissa, |
| | | Christine McInnes |
| Capacity to improve | | |
| Insufficient attention to ensuring value for money | Adrian Ward/Kerry Crichlow | Gwen Sinnott/Cliff Robinson/Gwen Kennedy |
| Evaluation of initiatives insufficiently systematic | Adrian Ward | Gwen Sinnott |
| Summary Enhanced Youth Inspection | | |
| Implement the Young Southwark Participation Framework | Jane Bailey | Karl Murray |
| Improve Young Peoples involvement in planning and evaluating youth work | Jane Bailey | Karl Murray |
| Improve the overall quality and condition of accommodation | Jane Bailey | Karl Murray |
| Improve monitoring and support arrangements for voluntary organisations | | |